

Robert Bird's Son Garry Bird's Seven Year History of Atrocious Care Under the NHS.

Continual Negligence that neither the NHS, the GMC, the PHSO or the CQC have done anything about at all despite all Robert Birds Efforts.

You will see that his son lost 90% of his bowel due to gross negligence and lack of any basic care.

Care plans not been adhered to.

Error upon Error has been made by the NHS.

Zero actions have been taken against one NHS
Member of Staff

Stopped from obtaining Private Care

Incorrectly sectioned & treated

Solicitors not done what they have been paid to do.

This nightmare is still continuing to this day and Robert's family have now been stopped from knowing what is happening or even where is son is.

On 28th June 2006 Robert's son Garry Bird aged 22 was taken to East Surrey Hospital with rectal bleeding, loss of appetite and weight loss. There was no appropriately qualified person to carry out an endoscope at this hospital and after a week Garry was discharged with medication for piles and sleeping pills. At that time Garry had severe perforations and adhesions of the bowel caused by undiagnosed Crohn's disease. The medication he was given actually inflamed this condition.

After his discharge from East Surrey Robert's son continued to lose blood heavily. He had been taking and applying his medication religiously but was continuing to not be able to eat and continuously losing blood. He attended the Brow Surgery in Burgess Hill several times in the interim and Doctor Carroll simply prescribed him antidepressants?

A bit odd Robert thought considering Garry's symptoms and the effects this sort of medication can have on the stomach? So the next couple of nights Garry continued with his other symptoms but was now hallucinating and unable to sleep. Again after seeing the Doctor sleeping tablets were prescribed!

Thursday night/Friday morning 14/07/06 Garry was rushed to Sussex County Hospital and Robert got there as quickly as he could. When he got there Garry was going through assessment and it was obvious to the Doctor examining him that Garry was an extremely sick young man and he was transferred to the wards. He was put on various medications and drips and Robert was told that he would require surgery and that this would need to take place Saturday. On the Saturday morning Robert received a call from Surgeon Chris Woods stating that Garry is extremely sick and that they will be operating at about 10am. Robert finally managed to get into Garry's ward and saw the Surgeon who explained that if Garry was not operated on immediately he would die and that if anyone needed to see him they needed to come immediately. The only comparison he could make to Garry's condition was in relation to an extreme late stages of a cancer patient! Also have been told on a scale of 1-10, 1 being good 10 being worst Garry was 11!. Robert tried to be strong but was very difficult. He was being incredible about it he knew he was having part of his bowel removed but not the seriousness of the situation, but Garry has told Robert he could see in Roberts eyes that it wasn't good!

Basically he went to the theatre at 11:45 Saturday 15/07/06 Robert had the opportunity to explain some of what Garry had been through to various staff and none of them could believe the course of events. Anyway Robert didn't hear anything till 15:00 hrs that Garry was still in theatre but should be coming out in about 20 mins. 4pm came and still no news so Robert ventured round to the theatre itself where Robert was allowed into to see his son. Robert was told that the operation had been as successful as possible, but that his son's bowel had

disintegrated in there hands like blotting paper and that it will take a week of diagnostics etc to find out the success and future of his son's condition. Robert was just grateful he his alive. He was then taken to the Intensive Care Unit at approx. 17:00 hrs but was transferred to a ward on Sunday/Monday. Although he was still suffering great pain and running a high temperature

Ok Tuesday 18/7/06 Robert is informed by the Hospital that Garry is going to have to undergo surgery again as they are unsure what is causing the temp or pain etc and the CT scan is unavailable. Robert asked what time and told wont be before 2pm. Robert left immediately but due to the weather the traffic was again appalling and the hospital car park was again closed/under repair and had to find public/permit place about ? Parked miles away. Robert got to Garry's bed at 13:55 Garry was gone! Asked at ward desk they said he was wheeled away 10mins ago not sure where! Robert went straight to the theatre reception they had no record of him? Robert then saw a porter whom Robert had seen on Saturday and he informed me he definitely was in theatre! Robert was also told that all Garry was doing on his way to theatre was asking 'where is my dad??' (not nice actually in tears now) Anyway he was operated on and Robert wasn't able to see him till about 18;00 hrs? (not sure of time) and he was back in intensive care. Robert asked why he was taken out intensive care in first place as yet have not been given answer. Garry has not woke yet it is now Wed 19/7/06 08:24 Robert have spoken to the Nurse who cared for him over night (Lesley) and she was asked him what medication Garry was given at East Surrey because she had read his notes and cant get her head round it

He went through a dozen further major operations

By August that year Garry was taken out of intensive care too soon and suffered total wound dehiscence opening his complete stomach up on an open ward causing Garry to contract MRSA, CDIF and Septicaemia which also put him into a coma. At Royal Sussex hospital Garry had a stoma fitted and needed 2 colostomy bags but there were continual problems with leakage and pain. Garry also suffered from mental health issues and was on medication for bi-polar disorder. The stress of the hospital treatment and the uncertainty of his condition due to lack of information led to a violent breakdown and in the summer of 2007 he was sectioned at Hawards Heath Villa Ward. There was still no diagnosis of Crohn's at this time.

It was not until November 2009 that Garry finally received the accurate diagnosis of Crohn's disease and was put on the drug Infliximab which immediately put the Crohn's disease into remission. This diagnosis came three years after his initial hospital admission. A great deal of damage had been done by inappropriate treatment and medication in the meantime.

Throughout this time Robert Bird tried to support his son and asked continual questions about his care plan and medication. He was met with a wall of silence and treated as if he was a nuisance, being banned on occasions from visiting his son. The utter helplessness he felt led to his own breakdown and by February 2010 Robert had lost his job and his marriage broke down under the strain. He wrote, *'I cannot do this anymore, I don't know how I can go forward in any direction now. 6 to 8 months ago I was enjoying my wife, grandchildren and seeing light at the end of a very long, dark tunnel, now I feel worse than I have ever felt before... Don't think my world will ever recover now, all seems impossible...'*

Although still anxious for his son's health and welfare which suffered many more setbacks, Robert had to start complaint proceedings as his son was too sick to fight on his own behalf. This added considerably to the stress he was already suffering.

In February 2010 the NHS admitted negligence, but a court case was necessary to secure damages. This was not due to take place until June 2011.

In September 2011 Robert made a formal complaint to the Care Quality Commission (CQC) but they refused to investigate as Robert was not the patient. He also complained to the PHSO. On advice from Sir Brian Jarman Robert made a complaint to the General Medical Council concerning the unprofessional and inappropriate behaviour of Dr. Grabham & Dr Tibble & Mental Health? The GMC decided not to investigate as in their opinion the case was not serious enough. Robert's son lost 90% of his bowel due to inappropriate diagnosis and treatment, yet this was not serious enough. Similarly the Parliamentary and Health Service Ombudsman who is the complainants last resort, refused to investigate because Robert was not the patient. All of these organisations failed to take any responsibility and simply passed the buck. No lessons learned and no accountability.

Robert was forced to take legal action Robert complained to Irwin Mitchell that nothing was being done about appropriate care for his son and they advertise that they take care of all appropriate care for their clients and that the regulatory system had completely let him down. In 2008 he approached Irwin Mitchell Solicitors, experts in personal injury claims, who promised to take care of all family and patient needs at £400+ per hour. Not knowing the legal system, which is the difficulty faced by most victims of injustice, Robert received an expensive run-around from Irwin Mitchell who finally agreed to take only 800k from a 1.8 million settlement without any explanation.

Irwin Mitchell refused to deal directly with Robert as he was not the patient, even though he had approached them in the first instance and was funding their advice. He then had to appoint another solicitor, Cubism Law, who approached his son directly asking for money when they realised that he had taken the 800k

settlement. This led Robert to make more complaints to the Legal Ombudsman, who decided that both firms of solicitors had acted appropriately.

DURING THIS TIME

Going to try and keep this as short as possible

Firstly Garry's last two sections under the Mental Health have been totally incorrect, they have all the wrong details on his papers, including last section details, all details regarding Garry PERSONAL AND MENTAL STATE wrong etc.

What his son is most upset about regarding this is that he has never received an apology from the Doctor who committed the negligence and he wants this addressed.

Roberts sons Doctors are Saxonbrook Medical Woolborough Road Northgate Crawley by the way.

Roberts son should never have been sectioned he needed appropriate care not be sectioned, he has been no harm to himself or others.

Adam Drage of Lynwood Mental Care made Garry go to Meadow field in Worthing 'VOLUNTARILY'

Then while he was in there he got attacked, again was stopped from seeing his family,

Garry has been attacked & stolen from, a laptop, iPad, and phone smashed

Robert attended a Ward round and was told Garry wasn't bipolar, Robert said then why have you been treating him for this for the last several years!!

They also commented on Cannabis and Robert recommend he under go hypnotherapy, they said this would not be possible. So they have continued to give him medication that has been proved to shorten lives.

He has tested positive for 'illegal' substances everytime and throughout his time with the NHS. even during periods when Robert have been away in Australia but they blame me for this although his mothers whole family are on cannabis!

Roberts main concern was that the mental care team have zero idea of caring for his sons physical condition although the NHS physical health team are very close behind them in their uselessness

Garry was bleeding and in much pain but they failed to call doctor for several days, finally they did and Dr said he was ok and they let him play football and again and be attacked.

They rushed him to Worthing General who confirmed Garry's bowel had ceased working due to strictures and that they put him on high dosage of steroids that they warned would lighten his mood a lot. (make him very 'high')

Then the mental team stopped all his mental medication 'stabilisers' that neither Worthing hospital or Robert could find out why. Which in conjunction with the Steroids sent Garry through the 'roof'

Robert actually travelled to Meadowfield to find out why and they said they don't know we shouldn't have. But the ward manager at Worthing spoke to Meadow field and was given strict instructions to stop until 10pm that night!

Robert returned to see his son being given medication with anothers name upon it!

Not only that Garry was sent to Worthing Hospital with no money, no clothes, none of his belongings and none of his bank cards.

Robert saw the surgeon Mr Miles, who explained about Garry's bowel and that he is referring him to St Marks.

Then the NHS team from Meadowfield brought Garry's bank card and demanded he go to a cashpoint to draw some money out. Garry explained he couldn't because of his tummy, The staff member form Meadow field called May said quite loudly and clearly that Garry had caused all his problems with his stomach. She was asked to leave Garry immediately and Worthing Hospital called the police.

The upshot of all that was that Garry was finally discharged to Langley Green from Worthing Hospital as they deemed Meadow Field unsafe and unfit for Garry to go to.

They wouldn't let me take Garry there they got an ambulance after a further 3 hour wait.

Robert had explained to Worthing that Garry had been to Langley Green before and been given incorrect medication. Dr's not called, attacked several times etc etc and that Robert had lodged 17 complaints against them, they said sorry its too late already done!

So Robert followed in his car, when Garry got to the ward at Langley Green the first person he met was the last patient that attacked him.

Then a week later still no news re his stomach, While Garry and Robert was seeing Katy Grantham of BLAVO who did we see walk into the ward but MAY from Meadowfield, Garry obviously was immediately agitated so was !! Katy couldn't believe it but took no action.

That week his son also had to go and see Dr Tibble, his physical Dr related to his stomach, at Royal Sussex Hospital.

Robert had written months previously requesting Garry's Infliximab to be altered as he kept missing them for various reasons usually down to problems caused by the NHS.

Garry and Robert met with Lyn Dyer and Jeremy Tibble, after me explaining about the referral to St Marks he said you will be wasting your time going there' sadly he appears proved right over that, but he also stated quite clearly in front of all of us that in no way could Garry's infliximab be altered in dosage or frequency, not possible at all.

Then he emails me at the same time Langley Green have rushed his son to EAST SURREY hospital that caused all the problems in the first place email below.

REGENCY DIGESTIVE DISEASES CENTRE	
Ref: JT/sc/WS ID: 02256728 Date: 9 Nov 2012	Royal Sussex County Hospital Eastern Road Brighton East Sussex BN2 5BE
Garry Bird Jade Ward 23 Maiden Lane Langley Green Crawley West Sussex, RH11 7QR	Tel: 01273 696955 Trust Patient ID: 2016751 NHS No: 4447997894

Dear Garry

**Re: Garry Bird, DOB: 22/3/1984
23 Maiden Lane, Langley Green, Crawley, West Sussex, RH11 7QR**

Following our consultation in the clinic last week Garry thought it might be helpful to write to both you and your father summarising the plan that we have in regards to the treatment of your Crohns disease.

I have taken some considerable length of time going through your records including your most recent scans that were available to me when I saw you in

the clinic including those done recently at Worthing Hospital.

You do have evidence of activity of your Crohns disease and clearly we need to think of the best medical plan in regards to getting that under control. We have discussed your case at our Multidisciplinary Meeting and the two options that were considered were to increase the dose of your Infliximab in addition to shortening the time interval to your next infusion or the alternative would be to use a subcutaneous injection of a drug called Adalimumab which I mentioned to you in clinic.

The evidence for increasing the dose of the infliximab is much better than switching to a different drug as certainly a significant proportion of patients who switch to Adalimumab, whilst they still have disease activity on the Infliximab, do not achieve remission of their disease.

The plan therefore will be to give you a double dose of Infliximab at your next infusion and we will shorten the time to that to 4 weeks as opposed to 6 weeks. We can then consider the option of a second double dose after that. This will mean that you will need to continue to come along for your infusions and will can arrange for that to be done while you remain an in patient on Jade ward.

In addition you were on a drug called Azathioprine, which you stopped of your own accord and I think that you would benefit from restarting this at a dose of 75mgs. This will require you having a blood test to be done every 2 weeks for the first 8 weeks of treatment and clearly those bloods can be done whilst you are on Jade Ward. I have asked Dr Adil to recommence this.

Our Inflammatory Bowel Disease Pharmacist will get in touch directly with Jade Ward next week in regards to discussing your blood tests and the timing of your next infusion. Clearly the aim of medical therapy is to avoid the need for further surgery.

Your most recent CT scan that you had in Worthing does show evidence of thickening of your small bowel suggesting that your Crohns disease is active but at this stage, in view of the fact that your stoma has started working again following your course of steroids, one is hopeful that we can settle things down with the above plan without the need for further operations as the response to the steroids suggests that the narrowing of the bowel relates to inflammation as opposed to scarring.

I have written to Dr Adil and in addition to your GP along with Aron Ratcliffe and the Gastroenterology Team at Worthing Hospital.

Best wishes

Yours sincerely

Dr Jeremy Tibble MD MSc FRCP
Consultant Gastroenterologist

Cc:

Dr. G H Thomas
Saxonbrook Medical Centre
Maidenbower Square
Crawley
West Sussex, RH10 7QH

Cc:

Aron Ratcliffe
Community Mental Health Nurse
Northern West Sussex Assertive Outreach Team
218 Ifield Drive
Crawley
West Sussex, RH 11 0EP

Cc:

Dr K Thompson
Consultant Gastroenterologist
Worthing Hospital
Lyndhurst Road
Worthing
West Sussex, BN11 2DH

Cc:

Anya St Clair-Jones
IBD Pharmacist
Pharmacy Department
RSCH

Cc: Mr Robert Bird.

Firstly Robert was shocked as just days earlier Dr Tibble had said not possible, secondly was shocked that meeting took place with these people and neither Garry or Robert knew about it. and thirdly Garry still hasn't seen this plan as Dr Tibble had sent to completely wrong address for Garry and to this day he still hasn't seen it.

You will notice the 'plan' is to double his dosage and give him every four weeks. Garry attended for his double dosage and was given his next appointment as the 3/1/2013. Which was 6 weeks away!!

Robert queried it with the staff but they said it was definitely right!!!

So now Garry is going to be left all over Christmas and NEW YEAR, there is and has been no one to see Garry since his infusion and no plans for him to see anyone to see if anything's working or any problems subsiding and when problems do and will arise offer Christmas and New Year when his INFLIXIMAB would have all but left his body or been absorbed, everyone will be on holiday and Garry will be as usual excuse my french, FUCKED. He was, he started coughing up blood , etc. Ambulance that was requested by Royal Sussex was stood down twice by MH Hospital Langley green saying that Garry was coughing up blood due to smoking too much while in their care!

Since all of this Robert was again banned from seeing Garry, they have seen it fit to put him in isolation and Garry refers to it as a CELL, there are all major problem individuals on this ward Robert was accused of supplying Garry with Cannabis etc etc etc , etc.

Let me know what info and what emails you want forwarding regarding everything of above.

Robert has constantly emailed PALS and has heard zero responses. Robert has called them heard no returned calls. Robert has emailed and met with Managers, Chief execs etc etc and we are in this mess 7 years down the line.

Within 10 mins of contacting the MAYO Center Robert received a total list of what Garry should do, what he shouldn't do, what their plan would be, what could be looked at, etc etc something we haven't had in 6 years of NHS maltreatment of my son.

My sons safety needs to be addressed urgently and immediately....

In the seven years since his son Garry's initial hospital admittance, Robert has had his life turned upside-down. Deep concern about the continual poor health of his son and fighting to secure the right treatment has taken a severe toll on his own physical and mental health and destroyed his family life. NHS staff did not deal honestly with his concerns and this caused additional aggravation as

he tried to determine the real facts of the matter. None of the regulatory authorities did anything to regulate and all failed him despite repeated requests and strong evidence. Due to this failure he found himself caught up in the legal system where he was fleeced by dishonest solicitors; who also got away scot free. Robert Bird's nightmare is unfortunately all too common as many like him have fought in vain for acknowledgement, justice and remedy.

RELATED TO MENTAL HEALTH ROBERT HAS THESE OUTSTANDING ISSUES

ANNEX A - List of allegations made by Robert Bird regarding Sussex Partnership NHS Foundation Trust ("the Trust").

1. The Trust sectioned Garry Bird (my son) incorrectly.
2. The sectioning papers detail the extortion by his mother and one other [name given] after hearing Garry's mother on the ward demanding £20,000 from Garry. Your Trust stated that she would not be allowed near Garry, now Robert understand your trust has discharged Garry to her care. Garry spent all his youth life on NSPCC risk register because of her and your staff have placed him at considerable risk.
3. The Trust did not hear Garry's appeal for 5 months which resulted in a delay in treating Garry's very serious medical conditions. This in turn caused his bowels to stop working and major strictures in his remaining bowel.
4. The Trust failed to ensure Garry's care plan was adhered to, for example providing an urgent surgery referral or providing his Infiximab treatment that should have taken place every 4 weeks according to plan. This treatment did not take place on time or possibly not at all. This caused Garry to cough up blood and excrete dark stools. Robert was advised to call an ambulance twice and Trust employees stood the ambulance down on two occasions stating that all Garry's problems were caused by him smoking too much.
5. The Trust's employees have let other patients repeatedly attack Garry no action taken or reports written for police, but the staff have more than enough time to write statements about me.
6. The Trust prevented Garry from obtaining private care.
7. The Trust attempted to give Garry another 'depo injection' that was a

- known risk to Garry and had caused him serious harm previously
8. The Trust improperly banned me from seeing my son on repeated occasions.
 9. The Trust improperly prevented other members of my family seeing Garry.
 10. The Trust's Ward Manager has lied about me saying that Robert gave her cannabis to give to Garry and provided no evidence to support their allegations.
 11. The Trust's Doctors have lied about me said to my solicitors that Robert had been arrested and charged with attempted murder! This is defamatory and untrue.
 12. The Trust has covered up poor care repeatedly over many years such as Garry's sectioning and medical records recorded incorrectly. Garry being discharged with nowhere to live. Garry was discharged before his MRI scan when all his medications would be flushed out of his system including mental meds, no follow-up after care, care plans not adhered to, staff no idea why Garry was sectioned, etc.
 13. Garry was, as you said in Lisa Rodrigues' email of 21 Jun 2013 is "with capacity". Gary has expressed wishes that he did not want the NHS near him anymore. Robert was present when he made this statement. Robert also has the letter from him expressing it. And yet you also sectioned him inappropriately.
 14. The Trust's staff (her name is May, a nurse at Meadowfield), told my son he has caused all the problems with his stomach. This was said in front of Robert, Garry and Worthing General Hospital staff. Worthing General deemed Meadowfield unsafe to discharge my son to for his needs. Adding to this, the following week Nurse May was transferred to Langley Green Hospital on my sons ward!
 15. The Trust has placed Garry on inappropriate medication
 16. The Trust has allowed illegal drugs to be supplied to him when in isolation.

17. The Trust wrongly accuses me of giving your ward manager cannabis to give to my son which has never been proven
18. Garry was referred to St Marks for surgery but the Trust prevented this and did not follow his care through.
19. Garry requested an appeal against his section as he has every time and the Trust failed to process his appeal for over 5 months. MHA says 8 weeks EARLIER in an emergency, the Trust said my sons case was not an emergency! He was referred requiring urgent surgery due to the strictures and also accepted for admission to the Mayo Center Florida 11th Dec 2012. As soon as appeal finally heard on 31/1/2013 Garry was discharged.
20. Garry requested to be released for periods to be with me and you refused.
21. Garry requested to go to the Mayo Center, confirmed by Cubism Law, and the Trust refused to release him without proper grounds.
22. You claim that Garry does not wish to speak with me but documented evidence suggests he gets on well with me and the Trust has refused access.
23. Garry's medical supplies stoma bags all incorrect size and Garry became inflamed.
24. Your trust was informed about Garry's mattress causing serious problems with his stomach, and the Trust refused to change it for months.
25. Your Trust says they cannot talk to Robert. But then use anything he says, when protecting my son from your 'care', against me or my family.
26. Your trust confirmed they were going to give the life threatening injection to my son. The Trust's staff said for me to come to hospital to see doctor after my son called me in tears, (he would call me 10 - 20 times a day worried, Robert's phone records also witnesses to this) my son was worried for his life! Robert came to hospital your staff said injection being given but Robert cannot see doctor for days. You had me arrested for trying to protect my son and your staff suddenly had all the time in the world to create statements for police on this occasion but never when my son attacked by other patients. Or to answer basic questions re injection.

This list is not an exclusive of the failures experienced by Robert and his son in your care.

